

## Identifying Critical Suppliers

BDMS identifies critical suppliers considering the essentiality of products and services, supplier characteristics and spending volumes. Thereafter, BDMS will assess the risks and set further development projects to improve the capability.

### Supplier Characteristic



#### Strategy Level

Suppliers with significant or necessary products or services required in a long-term period such as medical equipment that poses risks to the patients.



#### Critical Level

Suppliers with necessary and specific products and services to the patient care such as medicine and medical supplies.



#### Important Level

Suppliers with products and services supporting the operations of the medical personnel such as information technology and construction.

## Sustainability Criteria in Supplier Evaluation

BDMS acquires products and services from new and existing suppliers registered in the Approved Vendor List (AVL). All suppliers must undergo competitive bidding and evaluation following the sustainability criteria and Supplier Code of Conduct which is continuously monitored.

### Supplier Evaluation Criteria

#### Quality

Certified by manufacturing and related standards such as GMP, PIC/S, ISO9001, ISO13485, TIS or CE Mark

#### Corporate Governance

Conform to rules and regulations, ensure no disclosure without consent and implement Supplier Code of Conduct for a sustainable procurement.

#### Society

Comply with the labor laws and human rights as well as certified by safety standards such as ISO18001 or ISO45001.

#### Environment

Enforce Environmental Policy to lessen the environmental effects and certified by other environmental standards such as ISO14001 or Green Procurement.

### Target and Follow-up Plan for Supplier Evaluation on Sustainability

#### Score above 80%

Target achieved. BDMS will follow up on the performance at least once a year.

#### Score between 60-80%

Evaluation results and feedback will be reported in writing to improve the operations. BDMS will follow up on the performance once a year.

#### Score below 60%

Evaluation results will be reported in writing. The supplier registration will be rejected for new suppliers or withdrawn for the existing suppliers.

\* In 2020, BDMS evaluated only new and critical suppliers. BDMS will extend the evaluation criteria to all suppliers in 2021.

### BDMS Supply Chain Management Overview 2020

**5,900** suppliers

of BDMS for product and service procurement

**18,727.97** million baht

A total value of all product and service procurement

**440** new suppliers

were registered on the Approved Vendor List (AVL)

**1,038** critical suppliers

or 17.59% of all direct suppliers

**100%**

of new suppliers are qualified with the sustainability criteria on quality, environment and safety

**88.43%**

of total procurement are from the critical suppliers

**100%**

of critical suppliers undergone the evaluation on sustainability criteria

**33** suppliers

were identified with high sustainable risks (3.18% of all critical suppliers)

**100%**

of critical suppliers who were identified with high sustainable risks provided a corrective action plan

\* Only N Health procurement